



## STATE BREAKDON

Some things never change – California has been home to the most Top 100 companies for 12 years, this time with 12. But there are some newcomers to this list: Kentucky, Rhode Island, Utah and Idaho all missed the cut in 2020.

TEXAS: 11

**CALIFORNIA: 12** 



#### STATE-BY-STATE CENSUS

WE TALLIED ALL 100 FIRMS' LOCATIONS BY HEADQUARTERS ADDRESS. FOR THE 12TH YEAR IN A ROW, CALIFORNIA IS AT THE TOP OF THE LIST.



BASED ON DATA COMPILED BY LAWN & LANDSCAPE

DAVID J. FRANK LANDSCAPE CONTRACTING

\$24,900,000

**GREEN LAWN FERTILIZING** \$23,528,217

SANTA RITA LANDSCAPING

\$24,500,000

LAWN MANAGEMENT CO. \$23,125,368 THE MUNIE COMPANY

\$24,399,016

ARTIS TREE LANDSCAPE MAINTENANCE & DESIGN \$22,825,634 WLE

\$24,250,000

BENCHMARK LANDSCAPE

\$22,435,000

**LANDSCAPE SERVICE** 

\$24,150,000

**LEVEL GREEN** LANDSCAPING \$21,743,000

## **LESSONS LEARNED IN 2020**

While the effects of COVID-19 hit businesses across the industry, larger companies had more resources to deal with the challenges it presented but also had more of those challenges to manage. We asked leaders of some of the Top 100 companies about what they learned from the past 12-plus months.

"We had one client tell us that 'Corporate says to stop all landscape maintenance until further notice.' We knew and they knew that this would not last long term, so we did the bare minimum service to keep the hotel in decent shape for no charge. They were only closed for two months and, since then, they have been busier than ever. They are incredibly appreciative that we were there when they really needed us."

**LEE EDWARDS,**President/CEO, The Greenery

**Kevin McHale**, Principal, McHale Landscape Design, Upper Marlboro, Maryland.

I WAS VERY GRATEFUL and impressed by how quickly our company pivoted and adapted to "different" working conditions. Our managers really stepped up to calm and reassure our people that protocols are important, and we will get through this by working together. Landscape professionals are somewhat used to challenges. The weather, material availability, labor shortage, regulation and the rising cost of doing business are all things we face as an Industry. These are things that we



prepare for and deal with regularly. However, No one had a global pandemic on their radar and we had little time to prepare for it. The response of our company and our industry has been monumental. We all pulled together and helped each other through networking, effective communication and team building.

There is no doubt that we have learned some valuable business and life lessons. We learned the importance of communication. We learned that reassuring our people that we would get through the pandemic had a very positive effect on their personal lives, too.

Remote workstations have clearly been effective, and several positions will remain remote.

Most importantly, we learned that effective communication on a regular basis fosters a feeling of synergy and teamwork. We started doing weekly updates during the pandemic as a method of simple and consistent communication. We received quite a bit of positive feedback and that people felt reassured by the weekly company-wide address. The weekly discourse started out as COVID informative but quickly broaden to stories about business and life. The updates will remain long after the pandemic.

#### **Bob Grover,** President, Pacific Landscape Management, Portland, Oregon

COVID-19 WAS DEFINITELY challenging, and business did slow a little bit. However, we have been working to utilize cloud-based technology and having our staff needing to work remotely this past year. We learned a lot about how to communicate and manager administrative processes away from the office.



Learning how to effectively utilize Zoom meetings with customers and internally will improve our efficiency in timeliness. Having

converted all of our administrative functions to cloud-based services will allow our managers and admin staff great flexibility in working remotely.

The silver lining to the pandemic is forcing us to utilize those systems to improve our service and communication. It will also allow flexibility with employees to help them maintain work life balance and support their families' schedules while completing their work responsibilities.

#### Lee Edwards,

President/CEO, The Greenery, Hilton Head, South Carolina

WHAT WE LEARNED is that no matter what is thrown at you, you have to adapt. Whether it means talking to your clients that are struggling to stay in business or meeting with your employees to hear their concerns and provide a path moving forward, you have to be able to adapt.

We service a lot of hospitality clients (vacation rentals, hotels, resorts, etc...) and some of them had a really tough time last spring. When a client says "we have zero income, and we can't pay for landscaping" then you listen and work with them through the bad times as well as the good. You work together on a budget and make sure you are doing what is best for them, as long as we can both stay in business. We had one

client tell us that
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no charge. They were only closed for two months and, since then, they have been busier than ever. They are incredibly appreciative that we were there when they really needed us.

Many of our employees didn't know whether we were going to be shut down or not. Fortunately, we never were, and we continued working throughout. We provided guidance and PPE as well as sanitizing products and we paid for on site testing when we had heightened risks. We also paid any employee that tested positive for the virus for any hours they missed. Our reasoning for this is that we did not want sick people coming to work because they didn't want to miss a paycheck and risk further spreading the virus to the rest of the team.

Coronavirus has been a miserable experience for The Greenery, but we consider ourselves fortunate compared to others. Coronavirus, like many other challenges, has helped us work together as a team.

#### **Jennifer Lemcke,** CEO, Weed Man, Orono, Ontario

FOR WEED MAN it was critical for us to maintain a clear line of communication with our franchisees, listen to what they really needed, assess and come up with solutions to keep them working and on track of their goals. We have built a lot of trust over the years, and this trust is what carried us through the last year. We worked diligently with suppliers, competitors, state,



provincial and national associations, HR lawyers, bankers and accountants to make sure we were able to meet all the needs of the franchisees. It was truly a team effort, and we are stronger for it.

It forced us to create new process and procedures to provide a no touch experience with the customer, we were able to have office staff and sales people work from home, and the lawn care technicians deliver invoices electronically. Honestly, many of the things that changed last year will have a lasting impact on our company for the positive. We will continue to enhance this digital transformation and consider having people work from home to increase our pool of talent. The network truly showed resiliency and determination to continue providing a safe work environment for our employees and maintain a focus on delivering service to the customers.

I am very proud of our network of franchisees but equally proud of our industry that worked together to keep people employed and moving forward.

#### Lesson Learned Nº. 2

THE CUSTOMER BUYING BEHAVIOR has been changing over the years, but COVID has brought it to the forefront. People's expectations are evolving. You need to make sure that your process and procedures are changing and evolving as the customer's buying behavior changes. When they ask for a quote online you need to make sure you deliver the quote fast (seconds/minutes) because if your process is days, you are last in the game. As more people are working from home and spending more down time enjoying their backyards, they are looking for our services to help beautify their surrounding.

When the idea strikes them that they need the service, it is a quick decision that leads them to fill out a form and they do not want to wait. As you look at your process, you really need to look through a different lens, you need to consider yourself and how your own buying habits have changed, would you do business with you, would you wait?

COVID forced everyone that wants to stay in business to be innovative and nimble; we had franchisees that had already started the digital transformation; those early adopters helped pave the way for our small to mid-size franchisees. It was so inspirational to see everyone pulling together to help each other.

Presented by

# Lawn&Landscape.

# Top 100 THE ANNUAL TOP 100 LIST

Sponsored by

**KOHLER**。

### **About this list Abbreviations**

The Lawn & Landscape Top 100 list is based on 2020 revenue from landscape profit centers. Most information is reported by each company listed, and supplemental data are sourced from public records and reporting by L&L staff.

▶ Companies on the list earned a combined revenue of \$11,946,406,908 in 2020, which is an increase of \$903,598,872 or 8.2% compared to 2019. Companies

**DJ's Landscape Management** 

Frank and Grossman Landscape Contractors

Yardnique

98

99

100

\*

90

79

\$25,861,774

\$25,600,000

\$25,100,000

Morrisville, N.C.

Grand Rapids, Mich.

Hayward, Calif.

300

365

276

10%

2%

11%

15%

10%

15%

80%

35%

35%

0%

5%

0%

20%

5%

10%

0%

2%

40%

100%

100%

35%

0%

0%

65%

- ▶ The Davey Tree Expert Company does not separate its landscape management revenue from its overall revenue.
- ▶ This year's list includes companies from

**%MT:** Maintenance %CLC/F: Chemical Lawn Care/Fertilization

**%LD/B/I:** Landscape Design/Build/Install **%II/MT:** Irrigation Installation/Maintenance

> **%CR:** Commercial Revenue **%RR:** Residential Revenue N/A: No Answer/Unknown



	compared to 112,101 in 2020.  Sperber acquired Cagwin & [	ported total employment of 116,252 33 states and 3 firms in Canada.  ared to 112,101 in 2020.  ber acquired Cagwin & Dorward in submitted 2019 revenue and did not submit						INDICATES NEW TO THE LIST						
J	anuary of 2021.	e print issue w	print issue went											
	<ul> <li>BrightView does not include tevenue but does include franchis</li> </ul>		nts. in the p	s. This error affected rint edition but has	•									
			online v	ersion of the list.										
:021 ANK	COMPANY	2020 RANK	2020 REVENUE	HEADQUARTERS	EMPLOYEES	% CHANGE FROM 2019	% CHANGE EXPECTED	% MT	%CLC/F	%LD/ B/I	%II/ MT	%CR	%I	
1	BrightView Landscapes	1	\$2,346,000,000	Blue Bell, Pa.	21,000	-3%	FOR 2021 N/A	65%	0%	25%	0%	100%	0	
2	TruGreen	2	\$1,400,000,000	Memphis, Tenn.	13,570	1%	N/A	N/A	N/A	N/A N/A	N/A	N/A	N	
3 4	The Davey Tree Expert Co. Yellowstone Landscape	5	\$1,287,552,000 \$358,000,000	Kent, Ohio Bunnell, Fla.	10,300 4,270	13% 34%	5% 10%	N/A 90%	N/A 0%	10%	N/A 0%	N/A 100%	(	
5	Bartlett Tree Experts	4	\$352,000,000	Stamford, Conn.	2,200	8%	7%	0%	0%	0%	0%	30%	6	
6 7	Gothic Landscape  Outworx Group	6	\$230,000,000 \$225,191,000	Valencia, Calif. Westbury, N.Y.	2,000 4,299	0% 8%	9%	32% 11%	1%	68%	0% 1%	95% 100%	(	
8	Ruppert Landscape	7	\$213,165,000	Laytonsville, Md.	1,820	2%	18%	50%	0%	50%	0%	100%	(	
9 10	Weed Man  LandCare	8	\$212,928,956 \$208,000,000	Orono, Ontario	3,559	14% 12%	9%	0% 100%	100%	0%	0%	6% 100%	9	
11	Divisions Maintenance Group	10	\$184,961,302	Frederick, Md. Newport, Ky.	3,600 457	31%	15% 8%	0%	0%	21%	1%	100%	(	
2	HeartLand	14(t)	\$184,000,000	Kansas City, Mo.	2,100	19%	40%	80%	0%	0%	0%	100%		
13	SavATree	13	\$182,600,000	Bedford Hills, N.Y.  Rancho Santa	1,430	4%	6%	0%	16%	1%	1%	30%	7	
l(t) l(t)	Park West U.S. Lawns	11 12	\$180,000,000	Margarita, Calif. Orlando, Fla.	1,600 2,400	-3% N/A	5% N/A	45% 71%	2%	50% 17%	0% 4%	100%		
i(t)  6	Lawn Doctor	16	\$162,000,000	Holmdel, N.J.	2,000	13%	15%	0%	95%	0%	0%	5%	g	
7	Aspen Grove Landscape Group	9	\$160,000,000	Willow Grove, Pa.	2,000	N/A	N/A	N/A	N/A	N/A	N/A	N/A	ı	
18 19	Ferrandino & Son Sperber Landscape Co.	14(t)	\$122,000,000 \$120,000,000	Farmingdale, N.Y. Westlake Village, Calif.	1,600	-16% 253%	38% 70%	N/A 48%	N/A 0%	N/A 39%	N/A 5%	100%	(	
20	Juniper Landscaping	19	\$101,000,000	Ft. Myers, Fla.	1,100	19%	20%	45%	7%	30%	16%	100%		
21	Ambius	17	\$91,923,456	Reading, Pa.	795	-29%	N/A	0%	0%	10%	0%	99%		
22 23	Loving Clintar Commercial Outdoor Services	21	\$83,180,867 \$82,600,000	Gastonia, N.C. Markham, Ontario	416 1,280	24% 1%	27% 10%	3% 37%	0%	88% 4%	9% 0%	63% 98%		
4	NaturaLawn of America	25	\$81,946,807	Frederick, Md.	630	11%	8%	0%	99%	0%	0%	3%	9	
.5 .6	The Grounds Guys Massey Services	20	\$81,390,000 \$79,225,000	Waco, Texas Orlando, Fla.	1,200 2,427	4% 11%	10% 15%	N/A 0%	N/A 22%	N/A 1%	N/A 4%	59% 12%	8	
.7	Metco Landscape	22	\$78,729,000	Aurora, Colo.	550	1%	8%	N/A	N/A	N/A	N/A	100%		
.8 .9	Rotolo Consultants Spring-Green	26 28	\$77,000,000 \$74,300,000	Slidell, La. Plainfield, III.	750 605	5% 11%	10% 8%	35% 0%	10% 95%	40% 0%	15% 2%	100% 4%		
9	Clean Scapes	33	\$69,599,347	Austin, Texas	740	26%	18%	47%	0%	44%	5%	100%	,	
31	The Greenery	29	\$69,000,000	Hilton Head Island, S.C.	760	6%	7%	70%	3%	22%	5%	90%		
3	Mainscape  Lucas Tree Expert Co.	32	\$65,400,000 \$64,000,000	Fishers, Ind. Portland, Maine	895 525	-12% 12%	9%	69% 0%	6% 2%	7% 0%	8% 0%	100% 95%		
4	Garden Design	31	\$59,000,000	Farmers Branch, Texas	86	-3%	-2%	0%	0%	98%	2%	30%		
5	Mariani Landscape	35	\$58,665,000	Lake Bluff, III.	500	8%	8%	55%	0%	43%	0%	9%	,	
6 7	Denison Landscaping Teufel Nursery	30	\$58,600,000 \$57,955,252	Fort Washington, Md. Hillsboro, Ore.	480	-9% 7%	5% 5%	10% 13%	2%	82% 79%	3%	98% 99%		
8	United Land Services	*	\$57,900,000	Jacksonville, Fla.	260	55%	42%	9%	0%	81%	10%	95%		
9	Choate USA Dixie Landscape	39	\$56,765,941 \$56,100,000	Plano, Texas Medley, Fla.	255 315	22% N/A	22% N/A	0% N/A	0% N/A	50% N/A	50% N/A	80% 100%	:	
11	Kline Bros Landscaping	63	\$51,000,000	Manahawkin, N.J.	142	10%	5%	5%	0%	80%	0%	20%	8	
2	Sebert Landscaping	36	\$50,500,000	Bartlett, III.	561	1%	9%	40%	10%	20%	5%	95%		
3 4	Chenmark Ryan Lawn & Tree	45	\$50,000,000 \$47,581,000	Portland, Maine Merriam, Kan.	354	15%	15% 16%	N/A 0%	N/A 39%	N/A 7%	N/A 17%	60%	4	
5	Cagwin & Dorward	37	\$47,021,007	Petaluma, Calif.	500	-2%	6%	55%	0%	25%	10%	100%		
6 7	Earthtones Design  Landscape Workshop	60 42	\$46,500,000 \$46,000,000	Midlothian, Texas Birmingham, Ala.	230 715	26% 4%	12% 30%	23% 65%	4% 0%	48% 30%	25% 4%	88% 95%		
8	Complete Landscaping Service	*	\$45,877,800	Bowie, Md.	355	18%	10%	55%	5%	30%	4%	95%		
9	Baytree Landscape Contractors	43	\$45,200,000	Tucker, Ga.	475	4%	10%	40%	0%	60%	0%	100%		
(t)	SiteWorks  American Landscape	58 <b>★</b>	\$45,139,207 \$45,000,000	Chandler, Ariz.  Los Angeles, Calif.	252 285	24% 15%	6% 20%	16% 27%	10%	65% 30%	12% 30%	100%		
(t)	NELTS	*	\$45,000,000	Franklin, Conn.	2,750	30%	30%	36%	5%	5%	7%	100%		
3	Senske Services	62	\$44,600,000	Kennewick, Wash.	500	12%	8%	7%	56%	7%	3%	15%	1	
<b>4</b> 5	Beary Landscaping Berghoff Design Group	46 64	\$44,000,000 \$43,290,500	Lockport, III. Scottsdale, Ariz.	375 355	8% 7%	15% 8%	N/A 35%	N/A 0%	N/A 50%	N/A 10%	90%		
6	Russell Landscape Group	53	\$42,700,000	Sugar Hill, Ga.	500	11%	12%	N/A	N/A	N/A	N/A	100%		
7 8	AAA Landscape Christy Webber & Company	48	\$41,525,000 \$40,000,000	Phoenix, Ariz. Chicago, III.	600 251	4% -14%	5% -1%	47% 40%	4% 0%	40% 50%	2% 0%	99%	:	
9	R.P. Marzilli & Company	44	\$39,700,000	Medway, Mass.	225	-5%	13%	18%	2%	75%	1%	8%		
0	Maldonado Nursery & Landscaping	47	\$38,874,196	San Antonio, Texas	404	-5%	26%	25%	0%	71%	3%	28%		
51 52	Environmental Management Svc.  Chapel Valley Landscape Company	50(t) 50(t)	\$38,850,000 \$38,500,000	Dublin, Ohio Woodbine, Md.	425 500	17%	10%	35% 45%	2% 5%	45% 30%	6% 10%	90% 85%		
3	Bemus Landscape	54	\$37,050,000	San Clemente, Calif.	N/A	N/A	N/A	70%	0%	3%	10%	99%		
4	Dennis Seven Dees Landscaping and Garden Centers	55	\$36,256,770	Portland, Ore.	315	-2%	9%	24%	0%	37%	12%	43%	;	
5	Cutting Edge Services	*	\$35,560,135	Boise, Idaho	349	7%	6%	67%	0%	16%	0%	100%		
6 7	Impact Landscaping & Irrigation Superscapes	59 66	\$35,100,000 \$34,095,000	Jupiter, Fla.  Carrollton, Texas	435 250	-1% 12%	15% 9%	32% 65%	5% 0%	45% 35%	18%	98% N/A		
8	Gachina Landscape Management	49	\$33,415,412	Menlo Park, Calif.	400	-17%	-13%	58%	2%	3%	12%	96%		
(t)	Elite Team Offices  Harvest Landscape Enterprises	52 80	\$33,000,000 \$33,000,000	Clovis, Calif. Orange, Calif.	350 575	-6% 15%	5% 30%	20% 53%	0% 2%	12% 15%	68% 15%	99%		
)(t) )(t)	Landscape Design Concepts	71	\$33,000,000	Norwood, N.J.	120	4%	30% N/A	60%	0%	20%	0%	85%		
2	Landscape Services, Inc. (LSI)	56	\$32,780,424	Nashville, Tenn.	300	-11%	10%	72%	5%	10%	10%	98%		
3 4	LMI Landscapes  Designscapes Colorado	94(t) 65	\$32,570,000 \$32,208,000	Carrollton, Texas Centennial, Colo.	300	35% 6%	40% 10%	33% 15%	0%	37% 80%	20%	100% 59%		
5	Greenscape Land Design	57	\$32,000,000	Raynham, Mass.	325	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
6	Naturescape	73	\$31,415,171	Muskego, Wis.	320	8%	5%	10%	80%	0%	0%	5%		
	Xquisite Landscaping Intermountain Plantings	61 **	\$31,274,400 \$31,000,000	Stoughton, Mass. Bluffdale, Utah	215 243	18% 17%	15% 28%	17% 16%	1% 0%	68% 82%	8% 0%	100%		
9	The Bruce Co. of Wisconsin	77	\$30,847,000	Middleton, Wis.	359	8%	1%	37%	0%	53%	2%	80%		
0	Chalet Nursery, Landscape and Garden Center	68	\$30,800,000	Wilmette, III.	350	3%	4%	65%	5%	30%	0%	0%	1	
31	Stay Green	81(t)	\$30,350,000	Santa Clarita, Calif.	388	14%	17%	80%	0%	10%	8%	100%		
2 3	Environmental Designs Perfect Cuts of Austin	70 75	\$30,200,000 \$30,195,000	Henderson, Colo.  Austin, Texas	288 89	3% 7%	7% 0%	20% 27%	3% 1%	52% 51%	8% 21%	65% 100%		
4	Gibbs Landscape Co.	69	\$30,100,000	Smyrna, Ga.	385	3%	4%	70%	0%	30%	0%	55%		
(t) (t)	Merchants Landscape Services  McHale Landscape Design	72 81(t)	\$30,000,000 \$30,000,000	Santa Ana, Calif. Upper Marlboro, Md.	498 300	4% 10%	4% 3%	85% 38%	5% 2%	0% 60%	10%	100%	1	
7	Southern Botanical	76	\$30,000,000	Dallas, Texas	310	1%	20%	26%	4%	51%	14%	65%		
8	Designs by Sundown	91	\$29,000,000	Littleton, Colo.	220	16%	20%	24%	3%	66%	7%	15%		
9	Pacific Landscape Management  Caretaker Landscape	78	\$28,716,988	Hillsboro, Ore.	290	0%	8%	50%	0%	30%	10%	100%		
1	and Tree Management  NutriLawn Corp.	96	\$28,712,000 \$28,000,000	Gilbert, Ariz.  Toronto, Ontario	288 420	15%	7%	30%	90%	58% 0%	4% 5%	100% N/A		
)1 )2	DLC Resources	96 84(t)	\$28,000,000	Phoenix, Ariz.	380	15%	0%	80%	0%	12%	0%	N/A 100%		
3	Meadows Farms	94(t)	\$27,500,000	Chantilly, Va.	225	12%	14%	10%	2%	88%	0%	3%	9	
4 5	Southview Design Earthworks	86 92	\$26,696,658 \$26,400,000	St. Paul, Minn. Lillian, Texas	220 375	4% 6%	9%	33% 55%	0%	52% 30%	3% 10%	48% 100%		
6	Down To Earth Landscape	87	\$26,245,000	Deptford, N.J.	105	3%	3%	10%	0%	70%	10%	95%		
	Schumacher Companies	*	\$26,000,000	W. Bridgewater, Mass.	240	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Т	